

LIMITED WARRANTY INTEX DOORWIN LTD. 76AD/MD Window and Door System

All 76AD/MD window and door products provided by INTEX DOORWIN are designed to strict standards of quality and performance. This warranty is effective for all Products manufactured on or after Jan 01, 2024.

Except as set forth below, INTEX DOORWIN warrants that, should your product or its components exhibit a defect in material or workmanship, INTEX DOORWIN will, at the option of INTEX DOORWIN, repair, replace, or refund the purchase price of the defective component or product. All warranties expressed herein start on the date the products are shipped from the INTEX DOORWIN facility.

All terms and conditions herein contained are subject to change in the sole discretion of INTEX DOORWIN.

- 1 WARRANTIES: Subject to the conditions contained herein, INTEX DOORWIN hereby warrants the Products as follows:
  - 1.1 Workmanship: Except as otherwise noted herein, all Window and Door Products that have been manufactured by INTEX DOORWIN shall be free of any defect in the workmanship of the product, for a period of 10 years.
  - 1.2 Glass: All glass used in Products is covered under the manufacturer's limited warranty for 10 years, to be free of seal failure that results in moisture entering the sealed unit causing obstruction of vision. **Glass breakage is not covered under this warranty.**
  - 1.3 Hardware: All hardware components used in 76AD/MD window and door products are covered under the manufacturer's limited warranty for defects for a period of 10 years with the exception of cylinder locks, which are covered for a period of 3 years.
  - 1.4 Warranty on Replacement Products and Parts and Repairs: All Products or parts provided, and repairs made by INTEX DOORWIN under a Warranty Claim shall be warranted under the warranty period of the original products and shall not have any additional warranty.
  
- 2 CONDITIONS:
  - 2.1 Remedies under warranty are only available for products that have been purchased from INTEX DOORWIN or from an authorized retailer or dealer and have been paid in full.
  - 2.2 Warranty Claims must be submitted directly by the owner to INTEX DOORWIN no later than seven days after the defect first appears on the product.
  - 2.3 All products must have been installed, operated, and maintained in accordance with industry best practices.
  - 2.4 INTEX DOORWIN shall determine in its sole discretion the validity of any Warranty Claim or if any limitations or exclusions apply. All such determinations are final.
  - 2.5 In the event one of the Products is discontinued or for any other reason is unavailable, INTEX DOORWIN may, at its sole discretion, provide replacement products, parts, or materials that are of comparable quality.
  - 2.6 INTEX DOORWIN does not make any other representations or warranties, express or implied as to the fitness or merchantability of the Products for any particular purpose. In no event shall INTEX DOORWIN be liable for special, direct, indirect, incidental, resultant, or consequential damages of any kind, including but not limited to loss of use, damage to person or property, loss of profits or of goodwill, or other commercial loss or injury, whether based on breach of contract, negligence, strict liability, or any other legal theory, even if INTEX DOORWIN has been advised of the possibility of such damage. In all instances INTEX DOORWIN's liability shall be limited to repair, replacement, or refund of the original purchase price of the defective product or component to the extent required by this limited Warranty.
  - 2.7 The warranty expressed herein applies only to the original purchaser or homeowner and cannot be transferred to any other person, firm, corporation, or entity.

- 2.8 The rights granted under this Warranty are in substitution to any rights provided by law in jurisdictions where such substitution is permitted. In jurisdictions where such substitution is not permitted, these rights are in addition to such rights granted by law, but only to the extent that such substitution is not permitted.
- 2.9 The invalidity of any provision of this Warranty shall not impair the validity of any other provision herein set out.
  
- 3 EXCEPTIONS: INTEX DOORWIN provides no warranty for the following, to be determined in the sole discretion of INTEX DOORWIN:
  - 3.1 Errors in measurements of the product when the measurements are provided by the purchaser
  - 3.2 Glass breakage
  - 3.3 Normal wear and tear on operating parts, including discoloration of finishes and natural weathering of surfaces
  - 3.4 Condensation on outside glass surface caused by specific humidity and temperature conditions
  - 3.5 Condensation on inside glass surface caused by excessive humidity or improper air circulation inside the home
  - 3.6 Shipping and traveling costs incurred in order to replace, repair, or service items that are covered under this warranty.
  - 3.7 Damage caused by:
    - 3.7.1 Improper shipping, handling, storage, installation, or maintenance
    - 3.7.2 Use of metal or abrasive tools to clean products
    - 3.7.3 Contact with harmful cleaning products or chemicals
    - 3.7.4 Alteration, re-installation, or dismantling of products
    - 3.7.5 Negligence of the owner, installer or any other third party
    - 3.7.6 Shifting or movement of building
    - 3.7.7 Accident, misuse, or vandalism
    - 3.7.8 Use of unsuitable products or replacement materials
    - 3.7.9 Customer applied third-party products (finishes, films, window coverings, etc.)
  
- 4 WARRANTY CLAIMS: All warranty claims must be submitted via email to [service@intexdoorwin.com](mailto:service@intexdoorwin.com) with the owner's name and order number in the subject line.

INTEX DOORWIN shall cover only the following costs when processing a Warranty Claim: For Warranty Claims made within two years of the date of manufacture, all labor costs and the cost of any replacement products or parts. For Warranty Claims made after two years of the date of manufacture, the costs for any replacement products or parts only.

Customer Signature \_\_\_\_\_

Date signed \_\_\_\_\_